

João A. Oliveira

<https://www.linkedin.com/in/joaoamoliveira>

jamoliveira.developer@gmail.com

+351 913 339 634



Systems Administrator

Proficient in endpoint management, application packaging, and vulnerability management. I leverage advanced scripting with PowerShell to promote operational efficiency. Some experience in full-stack software development. My educational foundation in Computer Science, coupled with certifications from Microsoft, IBM, DevOps Institute and Polytechnic Institute of Porto, positions me as a versatile and resourceful professional ready to drive innovation in the digital workplace.

EXPERIENCE

Endpoint Administrator

Natixis in Portugal (from Groupe BPCE) · Mid · May 2023 - present

- Endpoint management with SCCM and Intune for multiple domains
- Crafting OS images, task sequences, and app packaging for Windows 10, 11, and Server
- In-depth knowledge of diverse software applications
- Monitoring user and machine compliance, patching Windows Updates, and overseeing upgrades
- Proactive vulnerability management, identification, classification, and mitigation
- Proficient in scripting with Powershell
- Operating within ITIL and AGILE frameworks for efficient IT operations

End User Services - Workstations & Automation Admin

Euronext · Contractor · March 2022 - May 2023

- Modern workplace management, optimizing productivity and ensuring security
- Utilizing SCCM and Intune for OS images, task sequences, and app packaging
- Comprehensive vulnerability management & Active Directory user and group admin
- Management of M365 services and tools
- Providing Level 2 user support and incident resolution
- Contributing to a dynamic and agile work environment

Software Developer

Extrabite Sistemas Informáticos · Junior · March 2021 - March 2022

- Developing custom web and mobile apps using .NET tools, C#, ASP.NET, and SQL
- Implementing software patterns and clean architecture
- Operating within SCRUM methodologies for efficient software development

Industrial Engineer

Bosch Security Systems · Trainee · May 2019 - May 2020

- Defining logistical processes and optimizing production lines
- Providing support for industrialization projects in a manufacturing environment

HIGHER EDUCATION

Computer Science

Polytechnic Institute of Porto · September 2022 - September 2026

Industrial Engineering and Management (dropout)

University of Aveiro · September 2016 - July 2019

CERTIFICATES

ITIL4 Foundation

January 2026

DevSecOps Foundation

March 2025

Microsoft Certified:

- ★★ Endpoint Administrator Associate (2026)
- ★★ Security Administrator Associate (2023)
- ★ Azure AI Fundamentals (2024)
- ★ Microsoft 365 Fundamentals (2024)
- ★ Security, Compliance and Identity Fundamentals (2022)

FullStack Software Developer

September 2020 - March 2021

Intensive training using .NET stack.

IBM Data Science

May 2020

TECHNOLOGIES

- MECM and Intune;
- Powershell;
- Active Directory and Azure AD (Structure, Security, Conditional Policies, MFA);
- Microsoft 365: Teams, OneDrive, Outlook, Office;
- Microsoft Defender;
- Windows 10 & 11, Windows Servers;
- .NET, C#, ASP.NET, REST API, Postman, SQL, GIT;
- Xamarin, SQLite.

OTHERS

- Driving Licence;
- Portuguese native;
- English B2 certified by Cambridge, fluent level;
- French B2;
- Spanish A2.